



XCEL ENERGY MINNESOTA RESIDENTIAL NATURAL GAS PRICES

Effective Aug. 1, 2023



Welcome to Xcel Energy

We're your energy partner and want to help you understand more about the natural gas services we offer and the rates you see on your energy bill. This brochure simplifies rate information and explains your service options. Please call us at **800-895-4999** or visit **xcelenergy.com** for current rate or bill information.

This publication lists Xcel Energy's natural gas prices as approved by the Minnesota Public Utilities Commission effective Aug. 1, 2023.

The prices apply to residential customers who use gas service for general household purposes in space occupied as living quarters. Prices for other classes of customers are available at **xcelenergy.com**.

Gas charges

The amount of natural gas you use is shown on your bill in therms, which are measured units of 100 cubic feet (Ccf) of gas adjusted, if necessary, for pressure and heat content. The adjustment to indicate gas use in therms instead of Ccf increases the accuracy of your bill. The following charges relating to natural gas service appear on your bill:

- Pressure Correction Adjustment
- Heat Content Adjustment
- Basic Service Charge of \$9.00 per month
- Distribution Charge of \$0.274927 per therm
- Cost of gas
- Gas Affordability Surcharge of \$0.00445 per therm
- Pricing Event Surcharge of \$0.04219 per therm
- Resource Adjustment

Other charges, such as fees and taxes, may be added where applicable.

Pressure Correction Adjustment

The volume of gas you use, in Ccf, may be adjusted for pressure. When gas is delivered at pressures other than base pressure, the volume of gas changes. Therefore, a multiplier or adjustment is added to accurately determine your gas consumption. This adjustment is known as the gas Pressure Correction Adjustment.

Heat Content Adjustment

The volume of gas you use, in Ccf, may be adjusted for heat content. The factor is used to adjust for gas with a heat content that may be higher or lower than 1,000 BTUs.

Basic Service Charge

The Basic Service Charge helps recover some of the monthly fixed costs that are associated with providing service. Those fixed costs include metering, billing, and maintenance of equipment and your account.

Distribution Charge

The Distribution Charge recovers the non-gas costs of delivering natural gas service to your home. This charge varies with the amount of gas you use.

Cost of Gas Charge

The Cost of Gas Charge recovers the cost that Xcel Energy pays for gas supplies. Whenever the price that Xcel Energy pays for natural gas changes, your bill will reflect that change. To ensure reliable service, Xcel Energy uses supplemental propane and liquefied natural gas. Changes in the prices of these fuels also cause price adjustments. Xcel Energy works to keep these gas supply costs low and passes through these costs and savings directly to customers.

Xcel Energy collects gas costs from customers under a seasonal rate structure that better reflects how we are billed for gas we purchase. Under the seasonal rate structure, gas costs are higher in the winter months (November through April) and lower in the summer months (May through October).

Gas Affordability Surcharge

The gas affordability surcharge recovers the costs of our low-income customer co-pay program, which is designed to reduce natural gas service disconnections.

Pricing Event Surcharge

In mid-February 2021, extreme and prolonged cold in Minnesota and across the country caused a substantial increase in demand for natural gas. This increase in demand combined with weather-related natural gas supply limitations resulted in a large short-term increase in natural gas commodity prices. Natural gas costs are passed directly to customers without markup. Given the impact of this event on customers' monthly

bills, the surcharge will be spread between October 2021 and December 2026 for Residential customers, and October 2021 and December 2023 for other customer classes. Residential customers who are enrolled in the state's low-income energy assistance program, or were enrolled at any point since winter of 2019, are exempted and will see no increase in their natural gas bills as a result of the February 2021 price spike. Customers who were 61 to 120 days behind on their natural gas bills as of June 30, 2021 are also exempt from the surcharge.

Resource Adjustment

The Resource Adjustment is a price adjustment that reflects costs related to assessments, modifications, and replacement of natural gas facilities required by state and federal pipeline safety programs along with energy conservation program expenses. Xcel Energy is authorized to collect these costs under Minnesota law.

New Area Surcharge

Xcel Energy is authorized in certain situations to collect a surcharge from customers where we have incurred additional costs to expand natural gas service to specific geographic areas (e.g., towns) not previously served.

Minimum charge

Your monthly minimum bill will always include the Basic Service Charge and the New Area Surcharge, if applicable, even if energy use for the month is zero.

City Fees

Xcel Energy collects fees or additional charges as a requirement of our franchise or other agreement with the following cities: Afton, Barnesville, Baxter, Bayport, Big Lake, Centerville, Chisago City, Cottage Grove, Delano, Eagan, East Grand Forks, Falcon Heights, Faribault, Forest Lake, Goodview, Inver Grove Heights, Kandiyohi, Lake City, Lindstrom, Maplewood, Montrose, Moorhead, Mounds View, New Brighton, Newport, North Branch, Northfield, North St. Paul, Oakdale, Pequot Lakes, Sauk Rapids, Shakopee, Shoreview, South St. Paul, Spicer, St. Augusta, St. Cloud, St. Joseph, St. Paul (May through October), St. Paul Park, Stillwater, Vadnais Heights, Wabasha, West St. Paul, Woodbury, and Wyoming

Sales tax

The charges for energy use, resource adjustment and city fees are subject to city and state sales taxes, where applicable. If you use natural gas as the main source of heating your home, it will not be subject to sales tax during the winter season (November through April) in accordance with the state heating fuel laws.

Service processing, Reconnection and Relock Charges

There is a \$7 charge for processing service changes. There is a Reconnection Charge of \$22.50 for resuming service after disconnection and a Relock Charge of \$100 for resuming service after unauthorized reconnection. If Xcel Energy also provides your electric service and you ask to open or reopen both gas and electric services at the same time, there will be only a single charge.

If a customer requests to reopen service at a location where the same customer discontinued service within the preceding 12-month period, an additional reconnection fee will be assessed equal to the sum of the monthly minimum charges applicable during the period service was not taken. The charge will not apply to a new owner if a change of ownership occurs after a lapse in service.

Late Payment Charge

If you do not pay the amount due by the due date shown on the bill, Xcel Energy may add a late payment charge. Any unpaid balance over \$10 is subject to a 1.5% Late Payment Charge or \$1, whichever is greater.

Returned check charge

Xcel Energy charges \$15 for any check or draft returned by a financial institution.

Other information

Other terms and conditions may apply to gas service. Complete rate schedules rules and regulations are available by calling the Xcel Energy Customer Service Center at **800-895-4999**, or visiting **xcelenergy.com**.

HOW TO REACH US

Minnesota gas and electric customers

24-hour emergency

- Gas emergency/gas odor 800-895-2999
- Electric emergency 800-895-1999

Residential/home office

- Customer service and billing..... 800-895-4999
- TDD/TTY Support 800-895-4949

Business

- Customer service and billing..... 800-481-4700
- Builders Call Line 800-628-2121

Other

- Gopher State One Call/
Call Before You Dig 811
(651-454-0002 in the Metro or toll free at 800-252-1166)
- Xcel Energy employees
and departments 800-328-8226

Website xcelenergy.com

